

## Change of the login procedure for mySavings with Cembra Money Bank

The login procedure with the FinSign app will be discontinued. Two-factor authentication is now carried out with the Futurae app.

This change will take place in phases. When you log in to e-banking over the next few weeks, you will be asked to switch to the new login procedure. If this is the case for you and we ask you to switch, we recommend that you do so immediately.

### Switching with a tablet, notebook or desktop computer

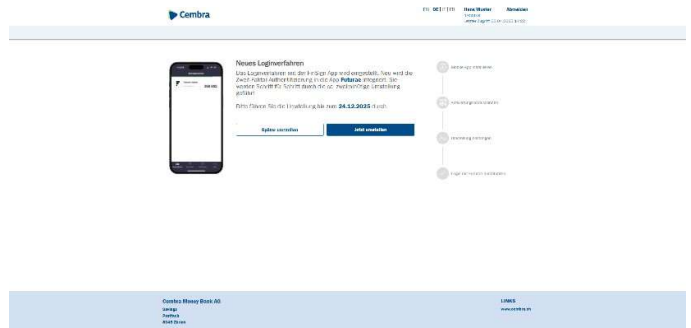
Please follow the steps below:

- 1 Log in to mySavings as usual on your tablet, notebook or desktop computer and the FinSign app and enter your contract number and password.

Then click on the button **"Login"**.

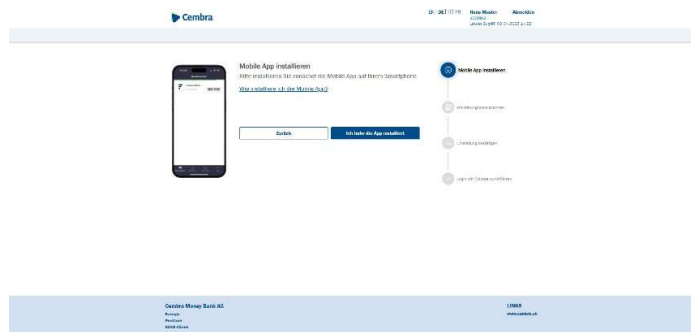


- 2 When you are prompted to switch to the new login procedure, tap the **"Switch now"** button.



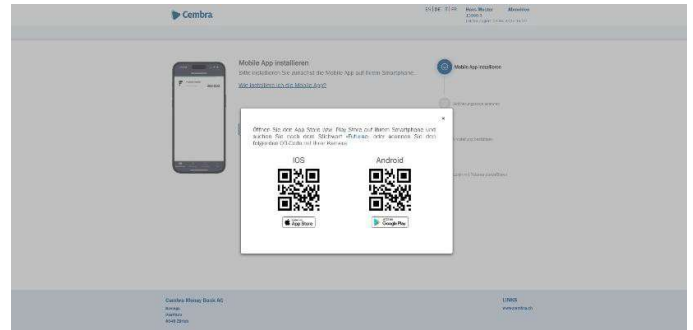
- 3 Download the Futurae app from the Apple App Store or Google Play Store using your smartphone.

Search for the keyword Futurae or use the corresponding QR code, which is displayed when you click on the blue text **"How do I install the Futurae app?"**.



- 4 This pop-up window opens. Scan the corresponding QR code with the camera of your smartphone. You will be redirected to the Apple App Store or Google Play Store. Install the app.  
Then close this pop-up window.

Now confirm the installation of the app by clicking on the button **"I have installed the app"**.



- 5 Now open the Futurae app on your smartphone.

First tap on the button **"Let's go"**, then on the button **"I am already a customer"**.

Now tap on **"Scan QR code"**.



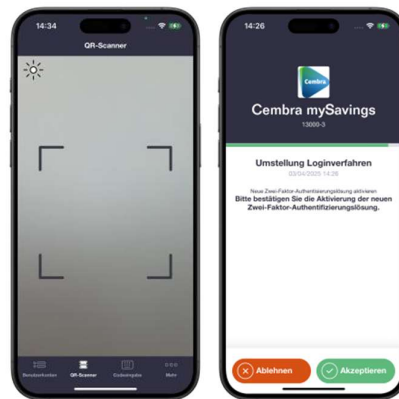
- 6 Use your smartphone to scan the activation code, which will be displayed on your tablet, notebook or desktop computer.

If this does not work, you must allow the app to access the camera in your smartphone's privacy settings.

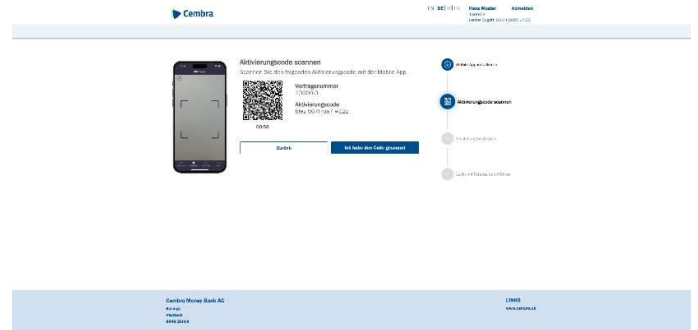
Alternatively, you can also enter the activation code manually. To do this, tap on **"Try manually"**.

Then tap on **"Allow"** to authorise Futurae to send you messages.

To avoid having to enter your device code to unlock the app in future, tap on **"Allow"**. If you have not set up biometric unlocking of your smartphone (facial recognition or fingerprint) on your device, this prompt will not appear. You will then have to enter your device code each time.



7 Once you have scanned the QR code, confirm by clicking on **"I have scanned the code"**.



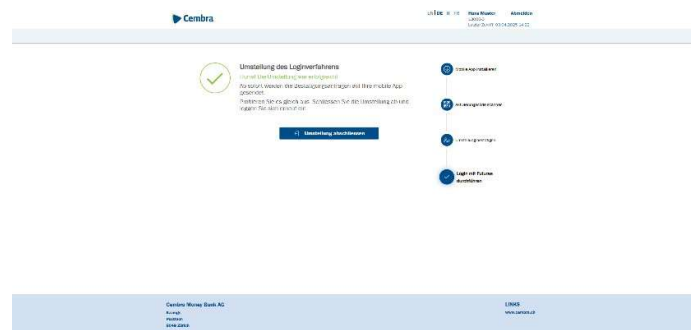
8 A confirmation request has just been sent to the device you used to scan the activation code.

Click on the green **"Accept"** button on your smartphone.



9 Activation successful. You can now use your device with the Futurae app for two-factor authentication.

The login procedure has now been successfully changed.



### System requirements:

E-banking or mobile banking works with the following operating systems:

Notebook or desktop computer:

- Windows 10 and higher
- Mac OS 12 and higher

The most important questions and answers/FAQs for mySavings can be found at :  
[www.cembra.ch/sparen](http://www.cembra.ch/sparen)

### What can you do if you don't have a suitable smartphone?

If you do not have a compatible Android smartphone or iPhone, please contact our support team. We will be happy to offer you a different login procedure.

Hotline 044 439 54 45 | [cembra@hbl.ch](mailto:cembra@hbl.ch)