# Full-year 2014 financial results

26 February 2015



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# Cembra Money Bank highlights 2014

### **Environment**

- Interest rates reached historically low levels, turning negative, creating a unique funding environment
- Swiss economy grew around 1.7% in 2014 and is expected to only moderately grow in 2015

### **Financials**

- Cembra delivered a net income of CHF 139.9mn or CHF 4.67 a share, up 5% compared to 2013
- Financing receivables grew 2% exceeding Swiss GDP growth, driven by strong Cards & Auto performance
- Cost/income ratio reached 42.5% vs 43.9% in 2013 (adjusted for IPO related costs)
- Return on average equity of 17.0% on strong capital base with Tier 1 capital ratio of 20.6%

### **Operational**

- Achieved 87% stand-alone funding ... deposits grew by 17% since year-end 2013
- IT transition under way with 70% TSA completed ... on schedule to be completed by year-end 2015
- Continued good loss performance: delinquencies 30+ at 1.8% / NPL at 0.4% ... loss rate @ 1% as guided
- Digitization progress with introduction of a new eService platform in October 2014

### **Capital allocation**

- Proposed 2014 cash dividend of CHF 3.10 per share (up 9% vs 2013), to be paid out of reserves from capital contributions and free of Swiss withholding tax
- Authorisation to use up to CHF 100mn excess capital to buy back shares in case of a liquidity event by major shareholder

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<sup>&</sup>lt;sup>1</sup> Includes net income adjusted for expected dividend distribution

### **Product line update**

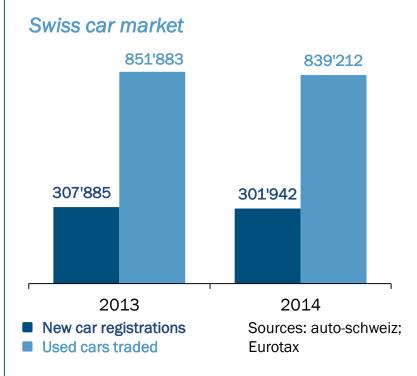
#### **Personal Loans**

### Cembra online presence



- Slightly decreasing personal loan market in Switzerland in 2014
- Stabilised asset base through strong distribution through branches, agents and online
- Increase of loan leads via mobile site
- Successful rebranding finalised and supporting business

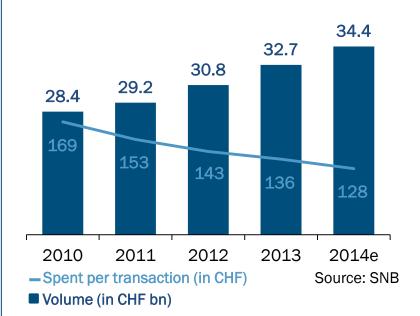
#### Auto



- New and used car market declined about 2% in 2014
- Cembra outperformed the market through excellent service levels (two new regional centers) and strong sales support
- Solid distribution mix between new and used cars, brands and small/large dealers

#### **Credit Cards**

#### Swiss credit card transaction volume<sup>1</sup>



- Continued strong organic growth with number of credit cards up 10% to 606,000
- Successful launch of new eService platform in October driving 24% increase in registrations
- Cumulus MasterCard rated best-value standard credit card<sup>2</sup>

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<sup>&</sup>lt;sup>1</sup> Payments with Swiss credit cards

<sup>&</sup>lt;sup>2</sup> See <u>www.moneyland.ch</u> report dated 9 July 2014

### General business update

### Regulatory

- FINMA investigation closed: no financial and business implications
- Lower domestic interchange fee with non-significant impact:
  - Does not apply to international& Migros in-store transactions
  - Mitigating measures
- Proposed interest rate cap at 10% would affect mainly Personal loans business:
  - Consultation period until end of March 2015
  - Cembra challenging proposal
     & providing feedback through
     Banking association
- No participation in US tax program

### **Stronger Swiss Franc**

- Limited impact: Switzerland based only and all revenues and almost all costs in CHF
- Cards: Positive trend on usage of cards abroad
- Auto: New and used car prices expected lower, but:
  - Little impact on ticket size
  - Limited impact on losses due to strong residual value surplus (ca 25%)
- Funding:
  - SNB charging negative rates
  - Overall cost of funding expected flat to lower with increased duration
- Growth: Overall impact on Swiss economy and unemployment to be seen

### **Business transition**

- Renewing the majority of our IT landscape within 2 year period
- 70% TSA items completed;
   on plan to be completed by end
   2015
- Simplifying our world outside GE
- Upgrading platforms as we transition

### **Balance sheet**

Assets (in CHF mn; US GAAP )	31-12-14	31-12-13	<b>V</b> %
Cash and equivalents	622	492	27
Net financing receivables	4,074	3,993	2
Personal loans	1,855	1,861	0
Auto loans and leases	1,662	1,647	1
Credit cards	556	485	15
Other assets	116	105	10
Total Assets	4,812	4,590	5
Liabilities (in CHF mn)			

### **Comments**

- Higher cash balance driven by seasonality and upcoming maturities
- Financing receivables growing 2% driven by continuous development in Cards (up 15%) while Auto and Personal loans are outperforming their respective markets which are down

3rd party funding	3,341	2,960	13
Deposits	1,941	1,660	17
Long-term debt	1,400	1,300	8
Due to Affiliates - GE funding	500	700	(29)
Other liabilities	129	131	(2)
Total liabilities	3,970	3,790	5
Shareholders' equity	842	799	5
Total liabilities and equity	4,812	4,590	5
Risk-weighted assets	3,689	3,596	3

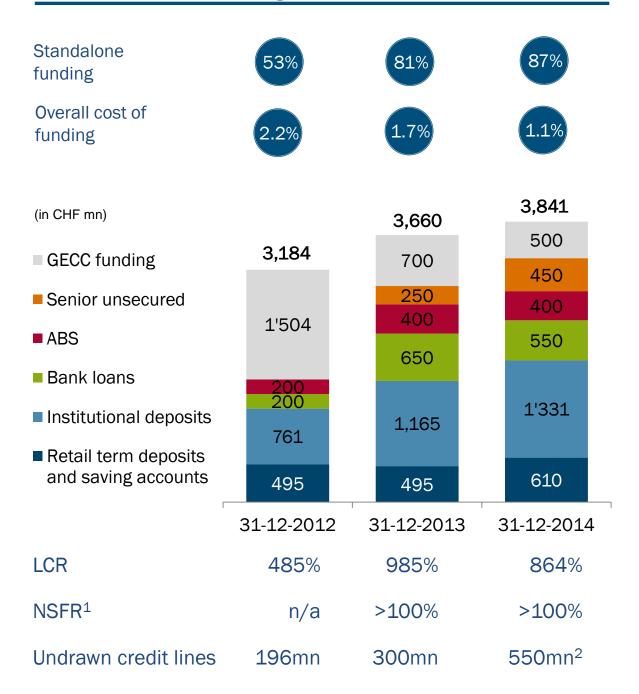
- **3** Continued growth in deposits, reaching now 51% of total funding, driven by Institutional up 14% and retail up 23%
  - Swiss banks loan expiring in 2014 has been renegotiated
  - New International Bank facilities signed, continuing to rebalance overall banks loan exposure
  - GE funding reduced to CHF 500mn (term loan only)
- Equity up in line with 2014 net income accumulation

### **Ratio analysis**

3rd party funding / total funding	87%	81%
Tier 1 capital ratio <sup>1</sup>	20.6%	19.7%

# **Funding**

### **Diversified, local funding sources**



<sup>&</sup>lt;sup>1</sup> Based on the revised NSFR framework published by the Basel Committee on Banking Supervision in January 2014

### Existing funding programs

LAIS	stille fullullie	5 brograms	_
	ABS	<ul> <li>First public Auto ABS issued in CHF in 2012</li> <li>CHF 200mn 3yr fixed @ 0.783%*</li> <li>Second public Auto ABS issued in CHF in 2013</li> <li>CHF 200mn 3yr fixed @ 0.576%*</li> </ul>	
ebt	Bank loans & committed credit lines	<ul> <li>CHF 150mn term loan from syndicate of Swiss banks due 2017</li> <li>CHF 100mn revolving facility from Swiss bank due 2017 (CHF 50mn drawn in 2014)</li> <li>CHF 150mn facility from international bank due 2018 (CHF 50mn drawn @ 0.87%* in 2014)</li> <li>CHF 300mn outstanding of IPO loan (prepaid CH</li> </ul>	_ WA all-in rate 1.00%
Long term debt	Senior unsecured	150mn in 2014) @ all-in rate of <b>1.46%</b> November 2013: CHF 250mn 4yr @ 1.125%*  October 2014: CHF 100mn 5yr @ 0.75%*  October 2014: CHF 100mn 8yr @ 1.25%*	_
	Institutional term deposits	<ul> <li>Diversified portfolio across sectors &amp; maturities</li> <li>Book of 100+ investors</li> </ul>	WA rate
Deposits	Retail term deposits and saving accounts	<ul> <li>30,000 active depositors</li> <li>Fixed term offerings of 2 – 8 years</li> <li>Saving accounts are on demand deposits</li> </ul>	0.80%
GECC funding	GE Capital	<ul> <li>CHF 500mn term facility for 5 years – fully draw</li> <li>CHF 500mn revolving facility for 5 year – of which CHF 0mn drawn as of December 2014</li> <li>All-in rate @ 1.85% of the drawn balance as of December 2014</li> </ul>	

<sup>\*</sup> Additional charges apply related to fees and debt issuance costs

<sup>&</sup>lt;sup>2</sup> Excludes undrawn committed term facilities

### P&L

Income statement (in CHF mn; US GAAP)	2014	2013	<b>V</b> %
Interest income	342.7	343.7	(0)
Interest expense	(41.6)	(61.1)	(32)
Net interest income	301.0	282.6	7
Insurance	21.4	19.8	8
Credit card fees	46.9	38.9	21
other	10.1	13.2	(24)
Commission and fee income	78.4	71.9	9
Total income	379.4	354.5	7
Provision for losses	(40.9)	(7.0)	484
Operating expense	(161.4)	(178.9)	(10)
Income before taxes	177.2	168.6	(5)
Taxes	(37.3)	(35.7)	4
Net income	139.9	132.9	5
Basic earnings per share (EPS)	5 4.67	4.43	5
Key ratios			
Net interest income / financing receivable	s 7.4%	7.0%	•

### Comments

- Net interest income up 7% driven by continued change in funding mix driving lower interest expense
- Insurance normalizing ... slightly higher profit share
  - Consistent growth in Credit Cards with fees up 21%
  - Revolving loan product run-off impacting other fees
- Losses at 1% as guided; driven by recoveries flow impact from June 2013 debt sale
- Operating expenses lower driven by non repeat of CHF 23mn 2013 IPO costs partially offset by IT business transition, public company costs and FINMA examination
- EPS up 5% versus reported 2013
- Strong improvement in RoE at 17.0% driven by earnings growth and equity normalisation

Net interest income / financing receivables	7.4%	7.0%
Cost/income	42.5%	50.5%
Effective tax rate	21.1%	21.2%
Return on average equity (ROE)	17.0%	14.1%
Return on average assets (ROA)	3.0%	2.9%

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# Interest income by product lines

Average financing receivables <sup>1</sup> (in CHF mn)	2014	2013	Interest income (in CHF mn)	2014	2013
Personal loans	1,895	1,929	Personal loans	214.3	218.5
Auto loans and leasing	1,673	1,684	Auto loans and leasing	88.2	92.9
Credit cards	529	458	Credit cards	39.7	32.3
Total financing receivables	4,097	4,071	Total interest income <sup>2</sup>	342.2	343.7

#### Change in personal loans interest income Change in credit cards interest income Change in auto loan/leasing interest income 11.3% 5.5% 5.3% 11.3% yield: 1.6 218.5 (2.8)(2.9)214.3 92.9 (4.0)0.5 (1.1)88.2 1.2 39.7 5.4 0.8 32.3

Volumes

Rates

other<sup>3</sup>

2014

interest

income

2013

interest

income

Rates

Volumes

other<sup>3</sup>

2014

interest

income

2013

interest

income

Rates

Volumes

other 3

2014

interest

income

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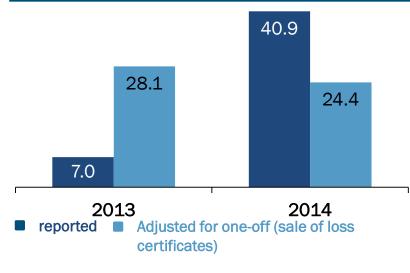
<sup>&</sup>lt;sup>1</sup> Average receivables calculated on quarterly basis

<sup>&</sup>lt;sup>2</sup> Excludes interest income from 'Other' of CHF 0.5mn

<sup>&</sup>lt;sup>3</sup> 'Other' includes deferred income and other interest

### **Provision for losses**



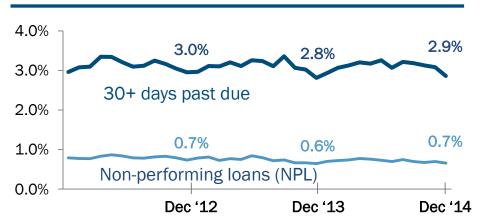


Loss rate <sup>1</sup>	0.2%	1.0%
Adjusted loss rate <sup>2</sup>	0.7%	0.6%
30+ days past due	1.8%	1.8%
Non-performing loans (NPL) <sup>3</sup>	0.4%	0.4%

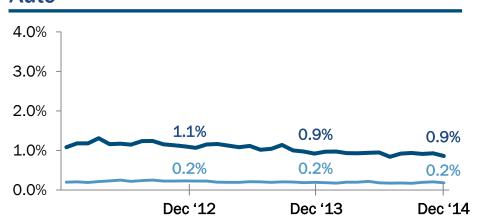
### **Comments**

- Loss performance in line with guidance of 1%
- Sale of loss certificates in June 2013 still affecting recovery flow
- · Stable delinquencies on all products and in line with prior year trends

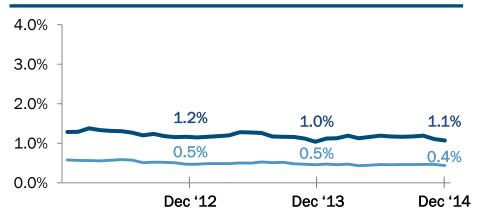
### **Personal loans**



#### Auto



#### Cards



<sup>&</sup>lt;sup>1</sup> Loss rate is defined as the ratio of provisions for losses on financing receivables to average financing receivables (net of deferred income and before allowance for losses)

<sup>&</sup>lt;sup>2</sup> Adjusted for CHF 33.1mn pre-tax gain from sale of loss certificates in June 2013 and estimated CHF 16.5mn lower recoveries in 2014 because of June 2013 debt sale.

<sup>&</sup>lt;sup>3</sup> Non-performing loans (NPL) ratio is defined as the ratio of non-accrual financing receivables (at period-end) divided by the interest bearing assets

# Operating expense

Income statement (in CHF mn)	2014	2013	<b>V</b> %
Compensation and benefits	95.9	100.3	(4)
GE Capital assessements / TSA <sup>1</sup>	6.1	8.9	(31)
Professional services	3 17.5	15.2	15
Marketing	6.8	13.3	(49)
Collection fees	6.5	7.2	(9)
Postage and stationery	8.7	10.1	(14)
Rental expenses under operating leases	5.9	6.0	(2)
Depreciation and amortization	2.5	3.2	(23)
Other	11.6	14.7	(22)
Total operating expenses	161.4	178.9	(10)
Adjusted operating expenses	161.4	155.6	4
Cost/income ratio (reported)	42.5%	50.5%	
Cost/income ratio (adjusted)	42.5%	43.9%	
Full-time equivalent employees (FTE)	702	700	

#### **Comments**

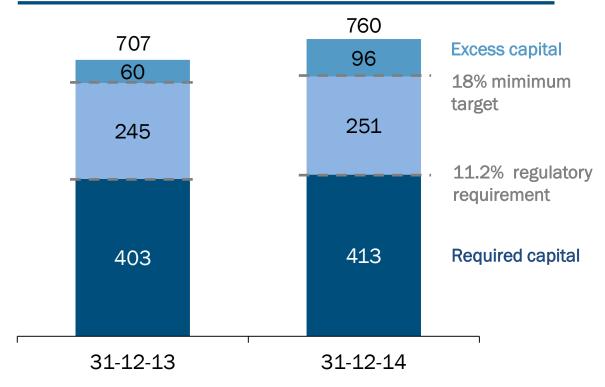
- C&B lower due to reduced pension expense and continuous productivity through bank reorganization
- TSA replaces GE Capital MSA and assessments
   2013 included CHF 4.0mn GE royalty
- Professional services included CHF 3.4mn business transition costs and CHF 1.5mn for a FINMA examination partly offset by a reduction in IPO transaction costs in 2013
- Marketing included CHF 7.6mn rebranding costs in 2013
- 5 Collections lower driven by June 2013 debt sale
- Postage & stationery included CHF 2.4mn of rebranding costs in 2013 partly offset by growth in Cards business
- Investments in IT transition began amortizing in Q4 2014
- Other includes business transitions costs of CHF 2.8mn
   2013 included CHF 7.3mn one-off share issuance costs

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<sup>&</sup>lt;sup>1</sup> Transational Service Agreement (TSA) from November 2013

# **Capital and Dividend**

### Required and excess capital (in CHF mn)<sup>1</sup>



RWA and capital (in CHF mn)	31-12-13	31-12-14
Risk-weighted assets (RWA)	3,596	3,689
Tier 1 capital <sup>2</sup>	707	760
Tier 1 capital ratio	19.7%	20.6%

### **Contemplated allocation of excess capital**

- Authorisation to use up to CHF 100mn excess capital to buy back shares in case of a liquidity event by major shareholder
- Reserves from capital contribution of CHF 370mn³ (Dec. 2014) designated for future dividend payments (Swiss withholding tax exempt)
- Opportunistic bolt-on acquisition of portfolios still a possibility in the future

Per share data	2013	2014
Basic earnings per share (EPS) <sup>4</sup>	4.43	4.67
Dividend per share (DPS) <sup>5/6</sup>	2.85	3.10
Payout ratio	64%	66%
Number of shares	30,000,000	30,000,000
Treasury shares	39,215	38,277
Shares outstanding	29,960,785	29,961,723
Weighted-average numbers of shares outstanding	29,993,464	29,960,813

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<sup>&</sup>lt;sup>1</sup> Derived from the Bank's statutory consolidated financial statements which were prepared in accordance with Swiss GAAP

<sup>&</sup>lt;sup>2</sup> Includes full-year net income adjusted for expected dividend distribution

<sup>&</sup>lt;sup>3</sup> Including CHF 93.0mn contemplated 2015 dividend

<sup>&</sup>lt;sup>4</sup> Based on weighted-average numbers of common shares outstanding

 $<sup>^{5}</sup>$  Proposal of the Board of Directors to the AGM on 29 April 2015

 $<sup>^{\</sup>rm 6}$  To be paid out of reserves from capital contributions of the Head Office

# Outlook / Guidance

Medium-term targets	2014	Outloo	k for 2015
Asset growth		Busines	ss transition
Net customer loan growth to be moderate		■ Optin	nize funding strategy and complete IT transition
and in line with Swiss GDP growth	+2.0%	Regulat	tory changes
Profitability			nuously adapt business to changes in regulatory onment
■ RoE target of at least 15%	17.0%	Cost	
Capitalisation		■ Drive	digitization and organisation simplification
■ Target consolidated Tier 1 capital ratio of	20.6%	Guidar	nce for 2015
minimum 18%	20.0%	Gardan	
Dividend payout		Earning	s per share <sup>2</sup>
Dividona payout		■ EPS i	n the range of CHF 4.50 – 4.70
■ Target payout ratio between 60% and 70%	66% <sup>1</sup>	Provision	on for losses
of consolidated net profit		■ Expe	cted at 1%

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<sup>&</sup>lt;sup>1</sup> Proposal to the Annual General Meeting of Shareholders on 29 April 2015

<sup>&</sup>lt;sup>2</sup> Based on number of shares outstanding as of 31 December 2014

# Appendix

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### Full balance sheet details

Assets (in CHF mn; US GAAP)	31-12-14	31-12-13
Cash and cash equivalents	622.3	491.7
Net financing receivables, net	4,073.6	3,992.9
Property, plant and equipment, net	4.9	4.1
Intangible assets, net	17.1	2.3
Other assets	81.8	82.0
Deferred income taxes	12.4	16.5
Total Assets	4,812.1	4,589.6
Liabilities and Equity (in CHF mn)		
Deposits	1,941.0	1,660.0
Accrued expenses and other payables	103.2	119.4
Due to affiliates	500.0	700.0
Long-term debt	1,399.7	1,299.5
Other liabilities	25.8	11.2
Total liabilities	3,969.7	3,790.2
Common shares	30.0	30.0
Additional paid in capital	563.6	647.9
Treasury shares	(2.0)	(2.0)
Retained earnings	273.6	133.8
Accumulated other comprehensive loss	(22.9)	(10.3)
Total shareholders' equity	842.4	799.3
Total liabilities and shareholders' equity	4,812.1	4,589.6

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# **Cost of funding drivers**

Funding balance (in CHF mn; US GAAP)	31-12-14	31-12-13
Deposits	1,941	1,660
Bank loans	550	650
ABS	400	400
Senior unsecured	450	250
GE funding	500	700
Interest expense (in CHF mn)	2014	2013
Interest expense (in CHF mn)  Deposits	<b>2014</b> 14.7	<b>2013</b> 14.3
Deposits	14.7	14.3
Deposits Bank loans	14.7 9.3	14.3 3.9

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